



## UB SeaMedLink

Online Radio Medical Advisory & Crew Wellness Support Services

### Overview

UB SeaMedLink™ is a 24x7 Online Radio Medical Advisory Service operated by DG Shipping-approved doctors, providing professional medical guidance, first-aid support, and continuous case follow-up for seagoing vessels operating in international and foreign waters. The service is designed to safeguard crew health, support Masters with expert medical advice, reduce operational stress, and ensure compliance with international maritime medical regulations.



### Regulatory Compliance

UB SeaMedLink™ is aligned with:

- MLC 2006 – Regulation 4.1 (Medical Care)
- ISM Code – Emergency Preparedness & Response
- DG Shipping Medical Care Guidelines
- WHO International Medical Guide for Ships
- Flag State requirements for Radio Medical Advice

The service acts as a medical advisory support and does not replace statutory shore medical or SAR services.

### Medical & Watch Structure

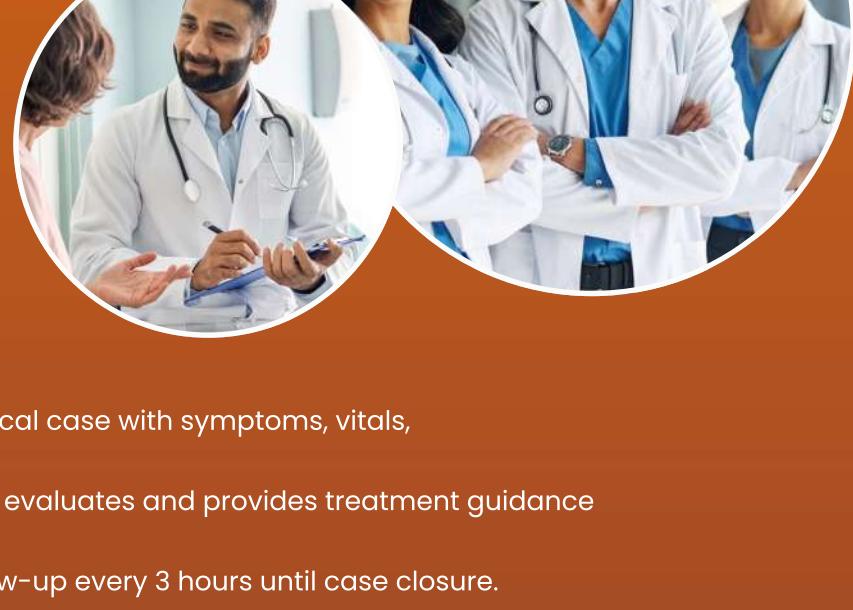
- Medical governance under a DG-approved Chief Medical Officer (advisory role)
- Panel of DG Shipping-approved maritime doctors
- 24x7 coverage with 6-hour watch rotation
- Dedicated on-watch doctor with backup support

### Communication Channels

- WhatsApp (Primary)
- Email
- Mobile voice call
- Emergency escalation hotline

**Pre-activation details required:**

- Vessel name & IMO number
- Trading area
- Master's contact details
- Company emergency contact



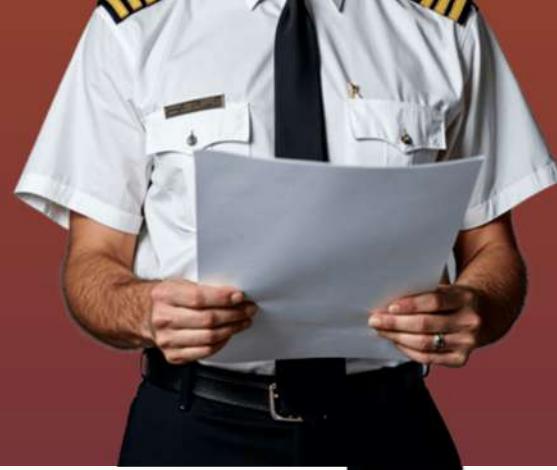
### Service Workflow

1. **Incident Reporting** – Master reports medical case with symptoms, vitals, and available medical chest details.
2. **Medical Assessment** – On-watch doctor evaluates and provides treatment guidance as per ship's medical chest.
3. **Continuous Follow-up** – Mandatory follow-up every 3 hours until case closure.
4. **Escalation (If Required)** – Recommendation for shore assistance, port deviation, or evacuation, based on medical judgement.
5. **Case Closure** – Final medical report issued and shared with vessel management.

### Medical Records & Audit Support

- Incident and advice logs
- Follow-up records
- Case closure reports

Supports ISM audits, Flag State inspections, and company medical reviews.



### Medical Chest Support

- Medical chest review and replenishment guidance
- Equipment and emergency kit recommendations
- Quotation support (subject to company approval)

### Commercial Model

- Monthly subscription per vessel
- Includes 24x7 medical advisory, incident handling, and reporting
- Separate quotations for medicines, equipment, and special consultancy

### Key Benefits

#### For Vessel Managers

- Reliable medical support
- Reduced operational risk
- MLC & ISM compliance

#### For Masters

- Professional medical backing
- Clear decision-making support

#### For Crew & Industry

- Improved crew welfare
- Standardised medical response at sea